



Making Sense of Care Provision & Teams in Hospice Palliative Care

“My patient’s care is becoming so complex as he/she is approaching the end of life... I think I need help caring for him/her...”

Primary Care Service Providers

▶ Responsible for managing the disease, identifying issues and providing for the basic needs of the person and family throughout the trajectory of illness and at end of life.

EXAMPLE: Family Health Teams, visiting nursing (general teams)

Secondary experts provide support in various ways:

- One time consultation (no follow up)
- On-going consultation and support (overall responsibility for care remains with primary care providers)
- On-going consultation (overall responsibility for care assumed by experts, primary care provides support)
- On-going consultation (full care provided by experts, no primary care involved)

Tertiary Level Consultants

- ▶ Support secondary experts and primary care on complex cases.
- ▶ Provide education and support to secondary and tertiary experts.
- ▶ Conduct research and develop advocacy strategies.

EXAMPLE: Identified teaching hospitals with access to specialized services not available locally such as Sick Kids Hospital

Secondary Level Consultants

- ▶ Experts in hospice palliative care that support primary care providers in every setting where persons/ families receive care.
- ▶ Develop training, education, mentorship opportunities to support local primary care providers.

EXAMPLE: Hospice Palliative Care Teams, visiting nursing (specialized in palliative care), HPC Consultants, Palliative Care Physicians